

## Annual Review 2021



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### OUR MISSION STATEMENT

Stonepillow support and empower homeless and vulnerable people to achieve sustainable independence and wellbeing.


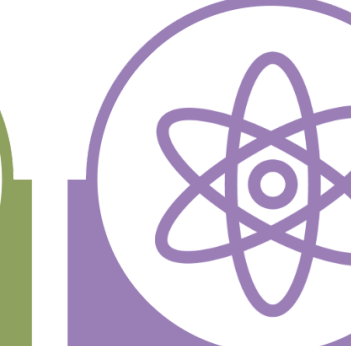
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### OUR VISION

Working in collaboration with our clients, communities and stakeholders, we will end rough sleeping and support people from homelessness to home. We will do this by:

- Providing wraparound services which put the client at the heart of what we do.
  - Providing safe, secure, high-quality accommodation and support.
  - Strengthening the client pathway by understanding the gaps in provision and proactively responding to them.
  - Enabling clients to achieve their journey to recovery, wellbeing and sustainable independence.
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### OUR CORE VALUES

 <p><b>FOCUSSED</b> WORKING COLLABORATIVELY PUTTING CLIENTS AT THE HEART OF WHAT WE DO</p>	 <p><b>INCLUSIVE</b> VALUING DIVERSITY IN OUR CLIENTS, TEAM, VOLUNTEERS, TRUSTEES AND COMMUNITIES</p>	 <p><b>INNOVATIVE</b> DELIVERING HIGH QUALITY SERVICES WHICH EVIDENCE VALUE FOR MONEY AND POSITIVE OUTCOMES FOR OUR CLIENTS</p>	 <p><b>ACCOUNTABLE</b> BEING PROFESSIONAL AND TAKING RESPONSIBILITY FOR ACHIEVING YOUR BEST</p>	 <p><b>KINDNESS</b> RESPECTFULLY WORKING WITH OUR COMMUNITIES AND TOWARDS EACH OTHER</p>
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# Our key achievements during 2021

## FEBRUARY

Rosie Rose launches a virtual Fashion Show in aid of Stonepillow



Horse & Groom pub in East Ashling raises money for Stonepillow through their charity bakery



## APRIL

'Pathways Home' service launched to prevent people & families in our community losing their homes



Restore charity shops reopen with record sales and donations from the community after lockdown



Charli & Pippi take on their Easter Challenge, raising £1,650 in just two weeks



## JUNE

COVID-19 vaccinations take place for clients with dedicated NHS nurses



Stonepillow are chosen as a beneficiary charity to celebrate Chichester Pride



Stonepillow clients graduate from the 'Bridging Course' at Chichester University to enable them to access Higher Education



## AUGUST

Therapeutic Women's Service opens with funding from Big Lottery Communities Fund



Funding awarded from MHCLG and Chichester District Council to provide an ex-offender resettlement scheme



## OCTOBER

Queen Mother's Clothing Guild donate much-needed items to Stonepillow



The Big Sleep Out fundraising event at Chichester Cathedral returns raising over £10,000



Hilary Bartle speaks at Homeless Link Rough Sleeping Conference on partnership working



## MARCH



Clients enjoy activities at Cobnor Activities Centre, funded by Sussex Health & Care Partnership



Rob completes a Midnight Marathon around Bognor Regis, raising £2,000



Chichester College Art & Design students raise funds selling their art creations

## MAY



'Operation Accent' launched with Arun Police to help connect with Eastern European communities



CEO Hilary Bartle speaks on national radio about the rise of homelessness during the pandemic



Tuppenny Barn deliver horticulture sessions with funding from Sussex Partnership NHS Foundation Trust



Stonepillow team members, clients and volunteers lead a beach clean on Bognor Regis seafront

## JULY



Hicks House opens with funding from Homes England, MHCLG, Chichester District Council and Bernard Sunley Foundation



Haircuts 4 Homeless scheme launches with volunteer hairdressers from the local community

## SEPTEMBER

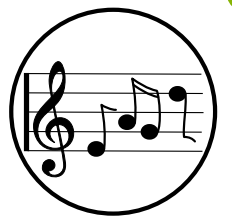


Stonepillow awarded generous grant funding from Henry Smith Foundation to deliver Housing First from 2022 – 2024



Stonepillow resident Michael completes the Brighton Marathon in aid of Stonepillow

## NOVEMBER



Chris Height releases his charity single 'Would you Care?' to raise money for Stonepillow

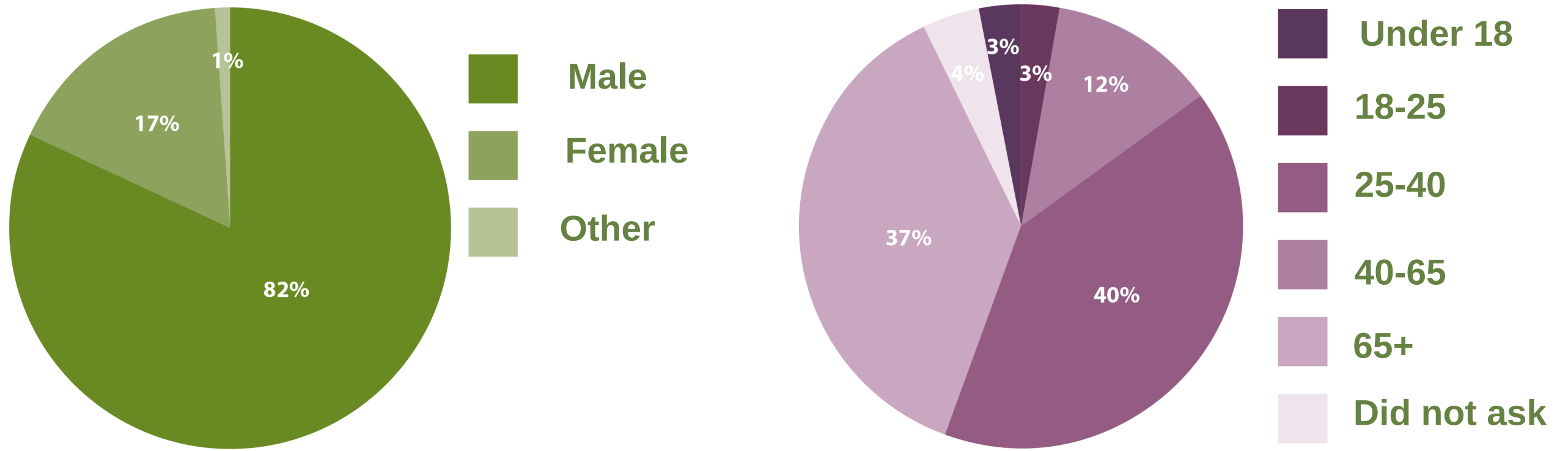


Stonepillow launch 'Safeguarding Month' to increase knowledge and raise awareness

# Our clients are at the heart of what we do

Our services are essential to providing a safety net for those in the community who are rough sleeping, homeless or vulnerably housed and are at risk of homelessness. Our services deliver focussed individual coproduced support plans with the clients. Working in collaboration with other agencies we are able to ensure wider support is accessible and integrated. This enables our clients to achieve their aspirations and have a smoother journey navigating through the complexity of these services.

## Who we support



## People we accommodate a year



**61**  
In Hostels

**34**  
In Recovery  
Service

**251**  
Rough Sleeper  
Initiative & Hubs

**88**  
In Supported  
Accommodation

## Meals provided



**Over 160**  
Per day

**21,000**  
Throughout the year

**18,250**  
Hot drinks served from  
our Day Hubs

**23,360**  
Meals served in Our  
Hostels

## Positive Outcomes for our clients this year



**27**  
Successful  
completions in  
Recovery Service

**169**  
Clients moved on in  
a planned, positive  
way

**4**  
Clients graduated  
from Chichester  
Bridging Course

**9**  
Clients successfully housed  
in permanent homes  
through Housing First  
(100% success rate)

## Volunteering



**14,350**  
Volunteer  
hours

**185**  
Number of Stonepillow  
volunteers this year

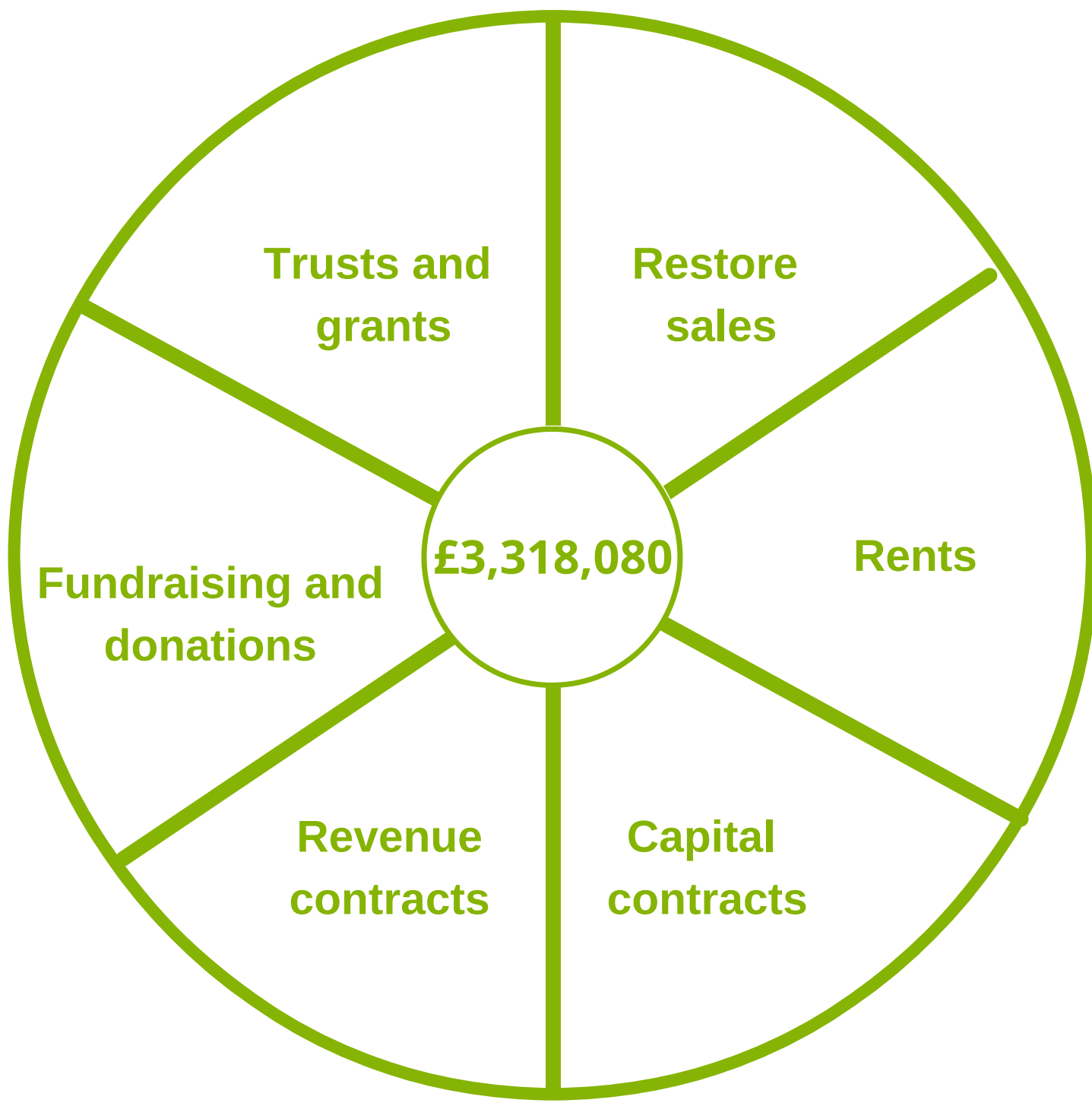
**27**  
Those on the  
upskilling pathway

**4**  
Those that have been  
employed after  
volunteering at Restore

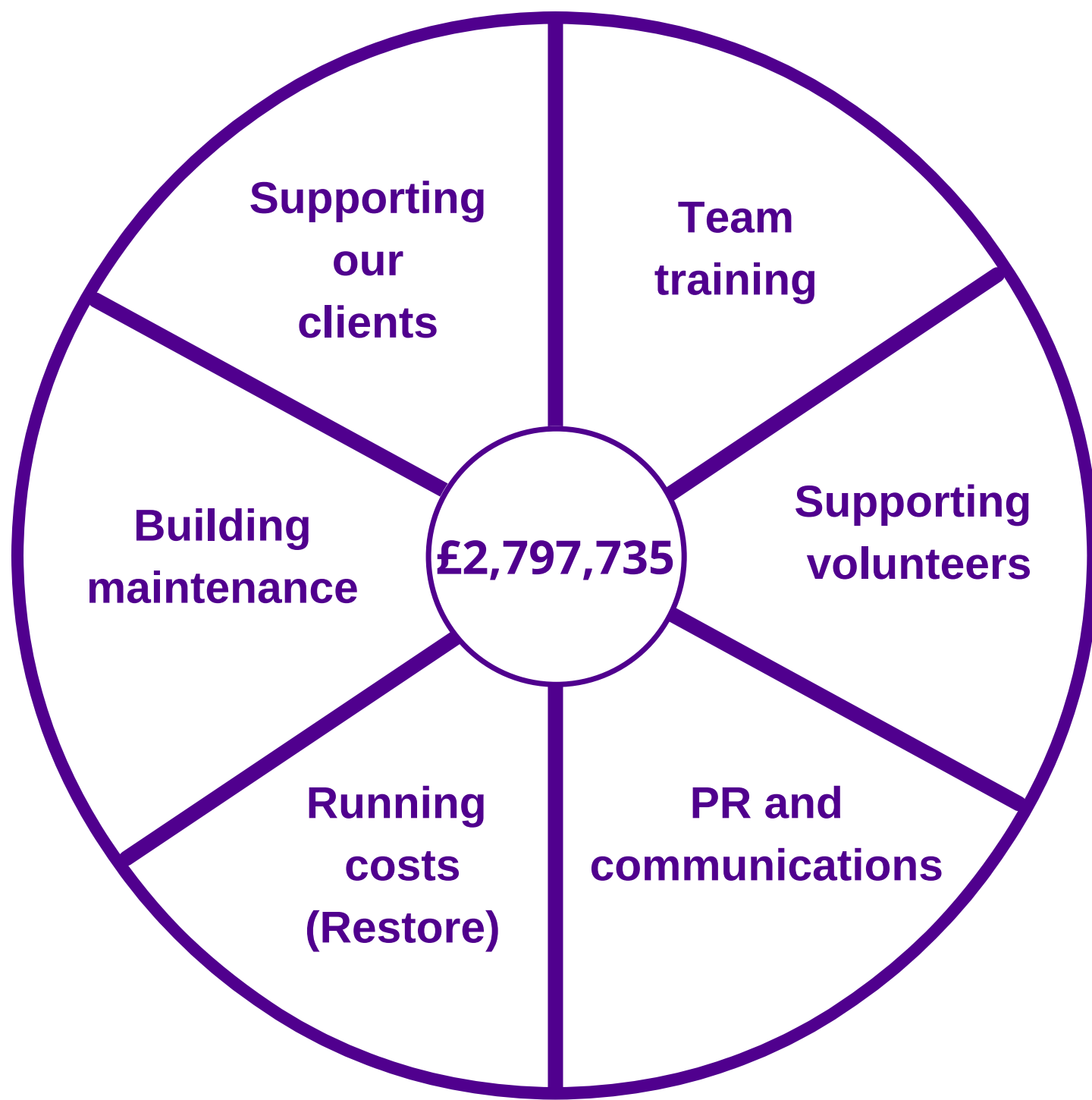


# Managing our Money

## Income



## How We Spend The Money



These figures represent the financial year 2020 - 2021

Reserves policy: It is the policy of our Trustees to build up liquid reserves to cover up to 6 months expenditure to help ensure; service continuity in the event of income streams changing, repairs and maintenance to our service properties, and the ability to react to new initiatives.